

Residential Service Technician
Company: Four Seasons Sunrooms – GTA
Location: Vaughan, ON

About Us

Four Seasons Sunrooms-GTA is a family-owned business with over a decade of experience proudly representing the Four Seasons brand across the Greater Toronto Area. Our work is rooted in a shared passion for natural light, outdoor connection, and superior craftsmanship. For nearly 20 years, we have been transforming homes into beautiful gathering spaces that bring families closer together which is especially important in Canada's indoor-focused climate. We take pride in leaving every home better than we found it and delivering exceptional service that exceeds expectations.

Position Overview

We are seeking a motivated, construction savvy and customer-focused **Residential Service Technician** to join our growing team. This role focuses on the inspection, maintenance, and repair of sunrooms and solariums across the GTA.

The successful candidate will travel to client homes, diagnose issues, perform repairs, and provide guidance on product care and maintenance. You will play a key role in ensuring customer satisfaction while upholding our high standards of quality and professionalism.

Key Responsibilities

- Service, inspect, and maintain sunrooms and solariums
- Respond to service requests received and scheduled through the office reception
- Diagnose issues through on-site assessments or photo/video reviews
- Perform repairs and preventative maintenance
- Educate clients on proper care maintenance and usage of their installations/rooms
- Maintain detailed service records and client database
- Conduct routine follow-ups and proactive maintenance checks
- Perform reglazing services to optimize energy efficiency
- Upsell service enhancements when appropriate
- Become fully proficient in all product offerings

Qualifications & Skills

- Experience in a Service Technician or Service Manager role within the construction industry (ideally residential construction)
- Carpentry skills and comfort using tools (saws, sanders, etc.)
- Experience installing windows, doors, or aluminum siding
- Trade certification (Ontario preferred)
- Experience driving cube vans or delivery trucks
- Experience in a warehouse setting, an asset
- Post-secondary education in a related field
- Strong customer service and interpersonal skills
- Valid driver's license and access to a reliable vehicle
- Ability to lift up to 50-100 lbs and perform physical work
- Basic computer proficiency (Excel, service tracking)
- Familiarity with working in a medium sized business environment
- Fluent in English (bilingual an asset)
- Flexible availability (evenings/weekends as needed)

Working Conditions

- Monday–Friday: 8:00 AM – 5:00 PM (Accessibility after hours, as needed basis)
- Saturdays: On-call as required
- Frequent travel to client sites
- Occasional evenings and weekends

Compensation & Benefits

- Salary: \$50,000 – \$55,000 annually
- Commission opportunities for reglazing & upselling
- Health, Dental, Vision Benefits
- Birthday Day Off
- Employee Recognition & Reward Programs, Team Building Events
- Career growth and advancement opportunities
- Supportive family-oriented work environment
- Stable all year round work

How to Apply

If you are passionate about hands-on work and exceptional customer service, we would love to hear from you!

Please submit your resume and a brief cover letter/summary outlining your experience and interest.

Email: jobs@fourseasons-sunrooms.com